

	<h1>Quality policy</h1>	ANNEXED 0
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Management commitment

BACH S.L. aims to perform services that fully meet the needs and expectations of its customers.

It is main task of Management to coordinate all people of our organization towards that goal.

To achieve this goal, it is the company's policy to implement a Quality System, based on the requirements of the UNE-EN-ISO 9001:2015 standard, which reflects the competence of BACH S.L. before your stakeholders, as well as current clients and potential customers.

The achievement of this policy commits all the people of the Company since each one is responsible for the quality of their work.

Achieving and maintaining the desired level of quality is the responsibility of the Quality Director, assisted by the Quality Manager.

Quality policy

BACH S.L. is consciously that its future as a Company depends on the total satisfaction of its clients, for this quality of the services it offers must be an integrated element in this activity and that does not require additional efforts.

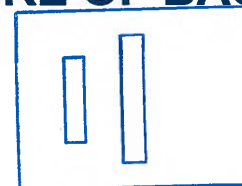
These principles, know to all staff, are specified in the following commitments:

- Compliance with the requirements and requirements of our customer.
- Continuously improve our processes and the effectiveness of our quality system.
- Continuous monitoring of the company's quality objectives to consolidate the process of continuous improve.
- Manage the inherent risk to our business.
- Understand the current and future needs of our clients, meet their requirements and make an effort to exceed their expectations, within a framework of respect and mutual equity.
- Achieve Quality through prevention, avoiding extra cost due to errors and reworks.
- Offer our products and services in compliance with current regulations.
- Maintain a positive and productive work environment, in which people are fully involved in achieving the objectives of the organization.
- Work together with our supplies to guarantee the efficiency of the services and the quality of our final product.
- Periodically review the policy and operation of the Quality Management System.

EFFORT, COMMITMENT AND ILLUSION PLOT THE HISTORY AND THE FUTURE OF BACH



Signed: Joaquim Ramalho
General Manager



BACH